

**From:** Craig Baylis  
**Sent:** 27 March 2018 14:46  
**To:** Heather Fleming West Berks  
**Cc:** Licence All  
**Subject:** Re: Royal Foresters, London Road (LI/18/00269/LAPRE1)

Happy to accept these

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On 27 Mar 2018, at 14:45, Heather Fleming wrote:

Dear Mr Baylis

I am responding on behalf of the Trading Standards service to the above application. I object to the application in relation to the steps the business intends to take as being insufficient to protect children from harm. However I would be happy for the license to be granted without the need for a hearing if the following conditions are added.

- 1) All staff employed in the sale of alcohol shall be trained in respect of the law relating to the sale of alcohol. The training shall include: Details of the Challenge 21 Policy operated by the premises, how to ask for ID, what ID to accept, what to do if a customer complains about being refused/asked and how to record any challenges. This training will be documented in writing and made available on request to Thames Valley Police, Trading Standards & Licensing Officers. Staff will be trained at least every 6 months and the content of the training will be reviewed and updated on a regular basis.
- 2) The premises shall maintain a refusals register. This register should detail the following information: Date, time, member of staff, what was requested, whether ID was produced, if so what ID, or the reason for refusal. A responsible member of staff will review and sign the refusals register at least once a week.

I would be grateful if your client would either accept the suggested conditions or generate alternative conditions that address my concerns.

Kind regards

Heather

**Heather Fleming**  
**Trading Standards Enforcement Officer**

**Public Protection Partnership**

A shared service provided by Bracknell Forest Council, West Berkshire Council and Wokingham Borough Council.

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